

E-01575A-09-0429



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion **No.** 2010 84736

Date: 2/4/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

FEB - 4 2010

Complaint By: **First:** **Last:**
Trudy Berry

Account Name: Trudy Berry - Cochise County School Superinte

Home: (000) 000-0000

Street: I

Work: ()

DOCKETED BY

City: Bisbee

CBR:

State: AZ **Zip:** 85

is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: I

Contact Phone: ()

Nature of Complaint:

*****RECEIVED FROM CHAIRMAN MAYES' OFFICE*****

From: Berry, Trudy [mailto:]

Sent: Tuesday, February 02, 2010 4:17 PM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web

Cc: Jack Blair ; Wayne Crane

Subject: SSVEC

RECEIVED
2010 FEB - 4 / P 4: 11
AZ CORP COMMISSION
DOCKET CONTROL

Dear Commissioners,

I am writing in support of Sulphur Springs Valley Electric Cooperative. This local company has always been in touch with the community's needs. Their service is responsive and they have always been accountable to their members.

I have attended their public meetings and the presentations for community leaders where members are informed and rates and costs are explained. SSVEC has always been transparent in providing information to their members and they strive to provide the best possible service at a reasonable cost.

I have also had the privilege of working with SSVEC personnel who have designed and implemented a Solar Structure project for all of the schools in the county that are within their service area. This project was forward-thinking and will provide the school districts with supplemental electricity in a time when utility costs are rising and school funding is decreasing. We appreciate their efforts on our behalf and hope you acknowledge their innovative thinking.

The cooperative has also been an active participant in community affairs and projects. They conduct the annual Youth Engineering and Science Fair in which students are recognized and rewarded for their entries. SSVEC donates money to various organizations and clubs who assist in serving our county residents, such as the Boys

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and Girls Clubs and Teacher Recognition and school events.

I feel that SSVEC has always been responsive to the needs of its members and has an established long-term reputation for quality and true cooperation with the communities that it serves. This fine company has our respect and deserves yours.

Sincerely,

Trudy Berry
Cochise County School Superintendent

Bisbee, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/4/2010 I tried to contact consumer and left a message for her to call me. Consumer contacted me and I informed her that the opinion had been received and will become part of the docket and that distribution will be made to Commissioners. She appreciated the information. Closed

Filed in Docket No. E-01575A-09-0429

End of Comments

Date Completed: 2/4/2010

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